

# Fusion for Enterprise Search

Design, develop, and deploy intelligent search apps at any scale.

Bad search is costing you money. Employees waste time trying to find the information they need to do their jobs. Customers waste time trying to get support or help—or just give up. With Fusion, employees have access to all of the data they need to take the next best action and customers get answers—and stay happy.

## All Your Data, All the Time, At Scale

The variety of data sources you have to juggle today has evolved beyond the traditional mix. Enterprise workers need access to data stored in the cloud, behind SaaS services, and other silos. Fusion scales to billions of documents no matter where they're stored or what file format they're in. With over 50 pre-built connectors and adapters, (including Slack, Zendesk, Salesforce) Fusion connects to all of your data for real-time access regardless of where your data lives.

## Easier Administration and Reporting

Administering search can be cumbersome—and open source solutions lack the interface that enterprise power

users demand. Fusion's powerful admin UI enables you to quickly setup, deploy, and configure your search application with just a few clicks. Our search UI gives you a configurable and customizable interface for deploying search applications instantly. Fusion features a powerful analytics and reporting engine to configure scheduled and ad hoc reports.

## High-Relevancy Results

Low relevancy produces bad results and turns off users and if you can't see the algorithm, you don't know how to make it better. Fusion includes powerful tools for creating and managing business rules and tuning the relevancy of your search applications. Signal processing further enhances the relevancy of data with personalized results and recommendations.

*“With Fusion's out-of-the-box capabilities, we skipped months in our dev cycle so we could focus our team where they would have the most impact. We cut our licensing costs by 50% and improved application usability. The Lucidworks professional services team amplified our success even further. **We're all Fusion from here on out!**”*

— Lourduraju Pamishetty, Senior IT Application Architect, Infoblox

“Our recommendation engine was originally built on Lucene. Lucidworks Fusion provided the UI, security, and support we needed to make the move to Solr while minimizing our dependency on IT resources. With our initial success using Solr and Lucidworks, **we’re moving all of our search applications to Fusion.**”

— Andrew Hecox, Manager, Software Engineering, Red Hat



#### Over 50 Connectors

Connect to a myriad of popular data sources including filesystems, databases, and the cloud or ingest data from proprietary systems with our connector framework.



#### Natural Language Processing

Parse and process plain English queries so users don't have to learn complex operators or functions.



#### Security from App to Document

Your security model enforced end-to-end across application, collection, document, and cell with redaction of sensitive information plugging right into your Kerberos, Active Directory, or other system.



#### Relevancy Tuning

Point-and-click control over relevancy with simulated preview of how search results will be scored before committing them to production—and of course rules for boosts and blocks as well.



#### Recommendations

Aggregate user behavior like queries, clicks, and views to give every user a customized search experience that is continuously fine-tuned with the actions and queries of similar users.



#### Easily Scale

Effortlessly scale to millions of documents and users across thousands of nodes with hundreds of queries per second and bulletproof uptime.



Honeywell

Infoblox



## Get Started or Learn More

For more information or to start using Fusion, contact us today at [lucidworks.com/contact](https://lucidworks.com/contact) or call 415-329-6515.